Financial Assistance

For information concerning financial assistance programs or to make payment arrangements contact:

BUSINESS OFFICE: (620) 758-2221

Payment in Full

- A. Cash, check, money order
- B. VISA, MasterCard, DISCOVER



If you are unable to pay in full, the following guideline is used in setting monthly payment amounts:

\$1.00 to \$300
\$301 to \$600
\$601 to \$1,500
\$1,501 to \$4,000
\$4,001 up

60 days Three months Six months Nine months Twelve months

If you are unable to meet the above guidelines, it is important to contact the Clinic Business Office to determine the final decision on payment size and length of agreement.

If you and the Clinic are unable to reach a reasonable payment plan, the account may be forwarded to an attorney or outside collection agency.

To avoid jeopardizing your credit rating, we urge your cooperation.

Professional Services

There may be more than one type of charge resulting from your Clinic visit.

During your visit, it may be possible that the specialized skills of other physicians and professionals could be required. You may receive <u>separate billings</u> for these services that are <u>payable directly to</u> <u>these parties</u>.

Examples of these services could be your surgeon fees, Anesthesia, Radiology, Pathology, or Ambulance Service. Questions regarding these billings should be directed to the professional providing such services.

Patient Responsibility

It is your responsibility to update your address, telephone number, and insurance coverage with the Clinic as needed.

Our Mission

Each of William Newton Hospital's Rural Health Clinics is formed by a team of skilled individuals dedicated to meeting the ever changing needs of the community through advances in leadership, education, technology and continuous improvement in the delivery of quality health care. We are committed to sound financial management and ethical practices. We care for those we serve with dignity, kindness and compassion.



RURAL HEALTH CLINICS Payment Policy

Patient Guide







508 WASHINGTON P.O. BOX 578 | CEDAR VALE, KS 67024

> (620) 758-2221 www.WNHcares.org

It is the purpose of William Newton Hospital Rural Health Clinics to provide quality health care at the lowest possible cost to the patient. To assure such quality service, the Clinic must remain in a sound financial position.

In order for the community to keep its healthcare costs at a minimum, the Clinics have adopted this payment policy.

William Newton Hospital BOARD OF TRUSTEES



PAYMENT OPTIONS

Credit is a form of trust William Newton Hospital Rural Health Clinics has placed in you.

Prompt payment is your obligation when you are granted credit, and is vital to the Clinic's continued provision of quality health care service to this community.

Patient Payment Policy

Thank you for choosing WNH's Rural Health Clinic as your health care provider. We are providing you with a copy of this policy so you have a clear understanding of our Patient Payment Policy. This is important for our professional relationship.

Please ask if you have any questions regarding our fees, policies or your responsibilities and the Business Office will be able to assist you.

It is your responsibility to provide the Rural Health Clinic with current insurance information. We will ask for your insurance card, so please have it available each time you come to the Clinic. If current information is not obtained at the time of service, it will become your responsibility to pay until current information is provided to us.

If you fail to provide this information and timely filing expires, you will be responsible for the outstanding balance.

Your insurance policy is a contract between you and your insurance company. As a courtesy, we will file the claim for you. However, we will not become involved in disputes between you and your insurance company. The Clinic will provide information to assist you if needed. If a problem occurs with your claim, you will be asked to contact your insurance company to help resolve the problem. This includes, but is not limited to, questions regarding your deductible, co-insurance and non-covered charges.

You are ultimately responsible for the timely payment of your account.

You will receive a monthly statement for services which is due upon receipt . You will be expected to make payments on your account until the balance is paid in full. We accept Visa, MasterCard, Discover, cash or check.

> See back page for more information on financial arrangements.

Workers Compensation

Workers Compensation can only be verified by the employer. Patients treated for onthe-job injuries are required to immediately provide the Clinic with the following information:

- A. Name of Employer
- B. Address of Employer
- C. Contact Person

If this information is not provided, the account will be considered the responsibility of the patient and handled as an account without insurance.



RURAL HEALTH CLINICS